AN ACT concerning business transactions.

it enacted by the People of the State of Illinois, represented in the General Assembly:

Section 5. The Restricted Call Registry Act is amended by changing Sections 10, 20, 25, 30, 35, and 40 as follows:

(815 ILCS 402/10)

Sec. 10. Prohibited calls. Beginning October July 1, 2003, it is a violation of this Act for any no person or entity to may make or cause to be made any telephone solicitation calls to any residential subscriber more than 45 days after the person or entity obtains the Registry or any update of the Registry on which the residential subscriber's telephone number or numbers first appear on-the-Registry. (Source: P.A. 92-795, eff. 8-9-02.)

(815 ILCS 402/20)

Sec. 20. Registry;-establishment-and-maintenance.

- (a) The Illinois Commerce Commission shall establish and provide for the operation of a Restricted Call Registry, which shall contain a list of the telephone numbers of residential subscribers who do not wish to receive telephone solicitation calls. The national "do-not-call" registry established and maintained by the Federal Trade Commission, pursuant to 16 C.F.R. 310.4 (b)(1)(iii)(B), shall serve as the Registry provided by this Act. The--Illinois--Commerce Commission--may--contract--with-a-private-vendor-to-establish and-maintain-the-Registry-if-the-contract-requires-the-vendor to-provide
- (b) Residential subscribers may cause their telephone number or numbers to appear on the Registry in a-printed-hard copy-format,-in-an-electronic-format,-and-in any manner other

format prescribed by the Illinois Commerce Commission.

(d)(b)--No-later--than--January--1,--2003, The Illinois Commerce Commission may shall adopt rules consistent with this Act that the Illinois Commerce Commission deems necessary and appropriate to fully implement this Act. The rules-shall-include,-at--a--minimum,--methods--by--which--any person--or--entity--desiring--to--make-telephone-solicitation calls-may-obtain-access-to-the-Registry-to-avoid-calling--the telephone--numbers-of-residential-subscribers-included-in-the Registry:

(c)--The-fee-for-obtaining-the-Registry-and-updates-shall be-set-forth--in--rules--adopted--by--the--Illinois--Commerce Commission--The--fee--may-not-exceed-\$1,000-annually-and-may not-exceed-the--costs--incurred--by--the--Commission--in--the preparation,-maintenance,-production,-and-distribution-of-the Registry--All-copies-requested-in-a-printed-hard-copy-format shall-be-assessed-a-per-page-fee-to-be--determined--by--rules adopted-by-the-Illinois-Commerce-Commission-

(d)--The--Illinois--Commerce--Commission-shall-update-the Registry-and-make-information-in-the-Registry-available-on--a quarterly-basis-in-an-electronic-format-that-can-be-sorted-by individual--fields-and,-if-deemed-appropriate-by-the-Illinois Commerce-Commission,-in-one-or-more-other-formats.

(e)--If-the-Federal-Communications-Commission-or--Federal

Trade--Commission--establishes--a-single-national-database-of

telephone-numbers-of--subscribers--who--object--to--receiving

telephone-solicitations,-which-restricts-both-inter-state-and intra-state-calls-and-at--a-minimum-covers-all-telephone solicitations-covered-by--this--Act,---this---State---shall discontinue-the-Registry.

- (e)(f) Information pertaining to residential subscribers Infermation in the Registry is confidential and shall be afforded reasonable privacy protection except as necessary for compliance with Sections 10 and 25 and this Section or in a proceeding or action under Section 35 or 40. The information is not a public record under the Freedom of Information Act.
- (g)--The--Illinois-Commerce-Commission-shall-periodically obtain-subscription-listings-of--residential--subscribers--in this--State--who-have-arranged-to-be-included-in-any-national do-not-call-list-and-add-those-names-to-the-Registry.
- (f)(h) A person or entity that obtains the Registry shall not use the Registry for any purpose other than to comply with this Act. These unlawful purposes include, but are not limited to, causing a subscriber to participate in and be included in the Registry without the subscriber's knowledge or consent, selling or leasing the Registry to a person other than a telephone solicitor, selling or leasing by a telephone solicitor of the Registry, and a telephone solicitor, either directly or indirectly, persuading a subscriber with whom it has an established business relationship to place his or her telephone number in the Registry, if the solicitation has the effect of preventing competitors from contacting that solicitor's customers.
- (g)(i) No person or entity that sells, leases, exchanges, or rents telephone solicitation lists, except for directory assistance and telephone directories sold by telephone companies or their affiliates, shall include in those lists those telephone numbers that appear in the current Registry.

(Source: P.A. 92-795, eff. 8-9-02.)

(815 ILCS 402/25)

Sec. 25. Notice of establishment of Registry.

Enrellment. (a) The Illinois Commerce Commission shall provide notice to residential subscribers of the establishment of the Registry.

(b)--The-Illinois-Commerce-Commission-shall-establish-any method--deemed--appropriate--for--a-residential-subscriber-to notify-the-Illinois-Commerce-Commission-that-the--residential subscriber-wishes-to-have-its-telephone-number-included-in-or remain-on-the-Registry.

(c)--The--Commission--may,--by--rule,--set-an-initial-fee which-shall-not-exceed--\$5--per--residential--subscriber--for inclusion--on--the--Restricted-Call-Registry.--The-Commission shall-review-the-revenues-and-expenditures-of-the--Restricted Call--Registry-on-a-biennial-basis-and-shall,-by-rule,-reduce the-fee-accordingly--if--revenues--exceed--expenditures.--The Commission--may--adopt--rules--and--procedures--governing-the acceptance-of-payment-by-credit-card-and-may-enter-into--such agreements-as-necessary-to-accept-payment-by-credit-card-

(d)--A-residential-subscriber's-telephone-number-shall-be deleted--from--the-Registry-upon-the-residential-subscriber's written-request.

(e)--Enrollment-in-the-Registry--is--effective--from--the start--of--the-quarter-following-the-date-of-enrollment-for-a term--of--5--years--or--until--the---residential---subscriber disconnects--or--changes--his-or-her-telephone-number,-unless the-subscriber-complies-with-the-notice--provision--contained in--this--Section,--whichever--occurs-first,--The-residential subscriber-shall-be-permitted-to-extend-their-enrollment--for additional-5-year-periods-and-shall-not-be-subject-to-any-fee for---this---extension,----The---residential---subscriber--is responsible-for-notifying-the-Illinois-Commerce-Commission-of

any-changes-in-his-or--her--telephone--number:--The--Illinois

Commerce--Commission--shall--use--its--best-efforts-to-notify

enrolled-residential-subscribers-before-the-end-of-the-5-year

enrollment-term-of-the-option--to--extend--their--enrollment:

Residential--subscribers--who-do-not-indicate-their-desire-to

extend-their-enrollment-before-the-end--of--the--5-year--term

shall--be--given--a--one--quarter--grace--period-before-being

removed-from-the-Registry:

(Source: P.A. 92-795, eff. 8-9-02.)

(815 ILCS 402/30)

Sec. 30. Public notification. The Illinois Commerce Commission shall work with local exchange telecommunications companies to <u>notify</u> disseminate---to their customers information about the availability of and instructions for requesting <u>information</u> educational--literature from the Illinois Commerce Commission. The---Illinois---Commerce Commission-may-enter-into-agreements-with-those-companies-for the--dissemination--of--the--educational--literature. Local exchange telecommunications companies shall provide this notice disseminate -- the -educational - literature at least once per year in a message contained in customers' bills or a information section of all telephone notice in t.he directories distributed to customers and shall include on their website a link to the ICC's web page for the Registry. The Illinois Commerce Commission shall include, on its Internet web site, information to customers regarding their right to be included in the Registry and the various methods, including -- notice -- to -- the -- Illinois -- Commerce - Commission, of being included in the Registry. The Illinois Commerce Commission shall develop language to be used by local exchange telecommunications carriers and shall make information available on its web site shall--have--this literature-developed-for-dissemination-to-the-public no later than July March 1, 2003.

(Source: P.A. 92-795, eff. 8-9-02.)

(815 ILCS 402/35)

Sec. 35. Violation; relief.

- (a) The Illinois Commerce Commission may initiate administrative proceedings in accordance with rules adopted under this Act relating to a knowing and willful violation of Section 10.
- (b) If it is determined after a hearing that a person has knowingly and willfully violated one or more provisions of this Section, the Illinois Commerce Commission may assess a fine not to exceed \$1,000 for the first violation and not to exceed \$2,500 for a second or subsequent violation. Each individual violation of Section 10 of this Act shall be a separate and distinct offense under this Section. In imposing a penalty under this Section, the Commission shall, at a minimum, consider the following factors:
  - (1) whether the offense was knowing or willful;
  - (2) whether the entity committing the offense has a prior history of non-compliance with this Act;
  - (3) the offender's relative ability to pay a penalty;
  - (4) whether the offender has or has not cooperated with the Commission in pursuing the investigation; and
  - (5) such other special, mitigating or aggravating circumstances as the Commission may find to exist.
- (c) Any proceeding conducted under this Section is subject to the Illinois Administrative Procedure Act.
- (d) Nothing in this Section may be construed to restrict any right that any person may have under any other law or at common law.
- (e) No action or proceeding may be brought under this Section:

- (1) more than one year after the person bringing the action knew or should have known of the occurrence of the alleged violation; or
- (2) more than one year after the termination of any proceeding or action arising out of the same violation or violations by the State of Illinois, whichever is later.
- (f) The remedies, duties, prohibitions, and penalties in this Act are not exclusive and are in addition to all other causes of action, remedies, and penalties provided by law.
- (g) There is created in the State Treasury a special fund to be known as the Restricted Call Registry Fund. All fees--and fines collected in the administration and enforcement of this Act shall be deposited into the Fund. Moneys in the Fund shall, subject to appropriation, be used by the Illinois Commerce Commission for implementation, administration, and enforcement of this Act.

(Source: P.A. 92-795, eff. 8-9-02.)

(815 ILCS 402/40)

Sec. 40. Exemption.

- (a) A person or entity may not be held liable for violating this Act if:
  - (1) the person or entity has obtained copies of the Registry and updates in compliance with this Act each updated--Registry--from--the-Illinois-Commerce-Commission and has established and implemented written policies and procedures related to the requirements of this Act;
  - (2) the person or entity has trained its personnel in the requirements of this Act;
  - (3) the person or entity maintains records demonstrating compliance with subdivisions (1) and (2) of this Section and the requirements of this Act; and
  - (4) any subsequent telephone solicitation is the result of unintentional error.

(b) A person or entity that has entered into a contract with another person or entity to make telephone solicitations on its behalf is not liable for a violation of this Act by the person or entity making telephone solicitations under the contract if the person or entity on whose behalf the telephone solicitations were made has provided written notification to the person or entity making telephone solicitations under the contract that it is necessary to comply with the provisions of this Act when making telephone solicitations.

(Source: P.A. 92-795, eff. 8-9-02.)

Section 99. Effective date. This Act takes effect upon becoming law.